



Family Support Specialists



Family Support Specialists are here to help you!

Your child's school now has a new resource who can help your family get the services you need. One Family Support Specialist (FSS) is assigned to each Say Yes Cleveland school. Say Yes Cleveland Family Support Specialists help by connecting students and families to the free services they need, so that students can be supported, overcome barriers, and stay on track to success. Each FSS has years of experience helping Cleveland families overcome challenges.

Some of the services and programs that your Say Yes Cleveland FSS can help connect students and families to include:

- Free mental health services
- Say Yes Cleveland's free legal services
- Free food assistance
- Accessing technology that students need to work remotely
- Accessing medical, dental, and vision assistance
- Assistance with clothing or other home needs

While Family Support Specialists have an office in their school buildings and work closely with school leaders and staff, they don't work for CMSD. The FSS works directly for Say Yes Cleveland so you can be sure that your FSS is an independent resource for your family.

The primary tool Family Support Specialists use to identify student and families in need, and to make referrals, is **Say Yes Cleveland's Postsecondary Planning System**, which puts together school data with survey answers from students, their teachers, and their parents or guardians. To help ensure that your FSS can be the most help to you child, make sure you fill out the Parent Survey once each year at <https://cleveland.sytepps.org>.

If you don't know who your FSS is, you can find the full list, with contact information, at www.SayYesCleveland.org/FamilySupportSpecialists/.